



Van Buren Telephone Company Inc.

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where technology meets tradition

The health and safety of our employees, shareholders, and customers are the number one priority for Van Buren Telephone Company, Inc. To keep you connected and protected we have disaster recovery and business continuity planning that include pandemic response plans. Because of the current situation we must make changes to how we interface with the public.

Effective immediately:

- No guests are allowed in our buildings – doors will remain locked at all times
- No face to face meetings – internal or external
- 6 ft mandatory distancing implemented for all office areas
- Technicians have been issued latex gloves and hand cleaner
- Before we are able to enter your home, we will inquire if anyone in the household is ill
- We will not send a known ill employee to your home
- The front door drop box is to be used for payments. You can also use the online payment portal @ vbtelco@netins.net
- If you need a new install, we have premade packets for you to fill out
- Call 293-3187 to speak to a Customer Service Representative about your needs

We apologize for any inconvenience and hope to get back to business as usual as soon as possible